

#PIT5809: Clunk Pop Rattle Knock Click Type Noise Heard or Felt In The Steering - (Jan 27, 2021)

Subject: Clunk Pop Rattle Knock Click Type Noise Heard or Felt In The Steering



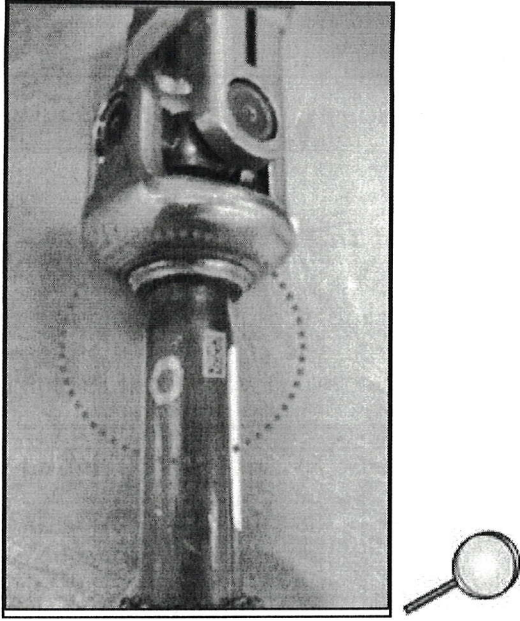
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 2500/3500 HD	2020-2021		All	All	All	All
GMC	Sierra 2500/3500 HD	2020-2021		All	All	All	All

Involved Region or Country	North America
Condition	Some customers may comment on a clunk, pop, rattle, or knock type noise that can be heard or felt in the steering column. This concern may be more noticeable when turning at low speeds on rough road surfaces.
Cause	This concern could be caused by the steering column upper Intermediate shaft.

Correction

To correct this concern, replace the steering column upper Intermediate shaft with part number 84488136. Currently, this part number is still the old part number and a new part number will be released soon. To ensure you are getting the new updated Intermediate shaft, make sure it has the paint mark shown below. If the new intermediate shaft does not have the paint mark shown below, then it is not the updated version.

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Parts Information

Description	Part Number	Qty
Upper Intermediate Steering Column Shaft	84488136	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
7442060	Upper Intermediate Steering Shaft Replacement	Use Published Time

Additional SI Keywords

Loose Play

Version	1
Modified	0 1/27/2021 – Created on.

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