



Friday, November 18, 2016
ANDREW J GREEN
XXXXXXXXXX
Newport News, VA 23608

Trade Settlement Letter

Subject: Repurchase of 2016 GMC Sierra
VIN: 3GTU2NEC7GGXXXXXX
Ref SR:8-2396485768 V-XXXXXX

Dear ANDREW J GREEN:

We regret that you are dissatisfied with your 2016 GMC Sierra, VIN **3GTU2NEC7GGXXXXXX** and that our attempts to resolve your concerns have not met your expectations. GMC will repurchase this vehicle in exchange for the release of liability stemming from warranties, express or implied, covering this vehicle.

This offer to assist you into a replacement vehicle is being made as an effort to keep you a satisfied GMC customer, GMC will assist you into a **2016** GMC Sierra, VIN **3GTU2MEC9GGXXXXXX**. Your responsibilities are outlined below. This offer is calculated by using the following figures:

Lien Payoff (Good through 12/2/16)	\$49,407.11
Sales Tax	NA
Reg/Lic/Title Fees	Pd at DMV (GM will reimburse customer after receiving receipt)
Usage / depreciation	\$3,119.74
Less down-grade	\$5,155.00
Less un-refunded GAP/Service Contract	GM will reimburse customer after receiving receipt
Total Customer Responsibility	\$47,371.85

*****TOTAL CUSTOMER RESPONSIBILITY IS SUBJECT TO CHANGE IF SIGNED PAPERWORK IS NOT RECEIVED BY DATE OUTLINED BELOW*****

If this offer is acceptable, please sign this letter and return it to my attention via the fax number or address listed below. I will contact you to set up a signing date, at which time you will be required to complete the transaction.. I can be reached at 866-802-6625 xXXXX if you have any questions or concerns.

Customer's and Co-Customer's Signature(s) and Date

Customer's and Co-Customer's Printed Name(s)

The requirements of the trade repurchase are as follows:

- ⇒ **Vehicle Damage** - vehicle is free from any abnormal damage, which impair its resale value. Vehicle must be inspected by a General Motors dealership at time of closing.

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PROFESSIONAL GRADE

- ⇒ **Vehicle Alterations** - if this vehicle has been altered or modified from its original factory condition, it must be restored to its original condition before the scheduled repurchase appointment.
- ⇒ **A “Power of Attorney” form** - supplied by General Motors must be signed and notarized at the time of repurchase (*used only for titling purposes*).
- ⇒ **An “Odometer Disclosure Statement” form** - supplied by General Motors must be signed at the time of the repurchase
- ⇒ **Factory installed equipment** – needs to be intact and functional.
- ⇒ **Title** – if no lien, a free and clear title is provided at the time of repurchase.
- ⇒ **Cash backs rebates or incentives**– no cash backs rebates or incentives of any kind are applicable towards this transaction.
- ⇒ **Lending/Leasing Institution** – this offer is contingent upon approval of your lending/leasing institution.

If all above requirements are met, the dealership will proceed with the repurchase and any transfer of funds, if applicable.

*Please return this signed document to fax number **866-802-XXXX** by Wednesday November 23, 2016*

Sincerely,

General Motors RVDC
2717 Schust Rd
Saginaw, MI 48603

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