

#PIT4560A: RKE Inoperative / Unable To Program Fobs - keywords 5B5 AU0 AU3 BCM entry fob inop keyless lock program RCDLR remote reprogram unlock - (Oct 2, 2008)

Subject: RKE Inoperative/ Unable To Program Fobs

Models: 2008-2009 Chevrolet Silverado
2008-2009 GMC Sierra
with RPO's AU3 and 5B5
WITHOUT AU0



This PI was superseded to update model years. Please discard PIT4560.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

You may be unable to program the key fobs to the vehicle. The Tech 2 may display the following message when trying to enter the programming mode: "Device Control Not Allowed". When reviewing the options for the vehicle in GM VIS it may be noticed that the vehicle is equipped with RPO AU3 - "POWER DOOR LOCKS WITH REMOTE KEYLESS ENTRY". RPO AU3 does not include Remote Keyless Entry if the vehicle is also equipped with RPO 5B5. This information is listed in the ordering guide and has been provided below. The vehicle would have needed to be ordered with optional RPO AU0 for it to have Remote Keyless Entry.

Order Guide Information below:

AU3 Power Door Locks

Standard on Crew Cab models. Includes (AU0) Remote Keyless Entry unless SEO (5B5) power windows, locks and mirrors is ordered.

5B5 Power Windows, locks and mirrors, with uplevel door panels on a base trim level vehicle.

Provides power driver and passenger front side windows with uplevel door panels on a base level vehicle. Includes RPO (DL8) outside heated power-adjustable manual folding mirrors, RPO (AU3) power door locks and RPO (UQ3) speaker system audio system feature. C/K***43-53 models include rear door power windows and locks. Power mirrors can be upgraded to SEO (6P3) camper, power-adjustable glass, manual extendable, heated mirrors. (RPO AU0 Remote Keyless Entry becomes optional on all models and must be ordered and priced if desired.)

AU0 Remote Keyless Entry, with 2 transmitters, panic button and content theft alarm

Optional on all models when SEO (5B5) power windows, locks and mirrors is ordered requires SEO (5B5) power windows, locks and mirrors

Recommendation/Instructions:

The vehicle was built as intended, but in the interest of customer satisfaction purposes, Techline Customer

Support Center (TCSC) can provide a calibration to add the RKE option. If the customer insists upon having the RKE option installed, please contact TCSC @ (800) 828-6860.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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